

How to back feed the Digital Phone Service throughout your entire house!

1. Determine which Network Interface Device (NID) is installed at your home. Identify the picture that most closely resembles your NID for instructions.

If you have NID A, go to step 2A

If you have NID B, go to step 2B



A



B

2A. You should have a box that looks similar to this outside of your home. This is called the Network Interface Device (NID).

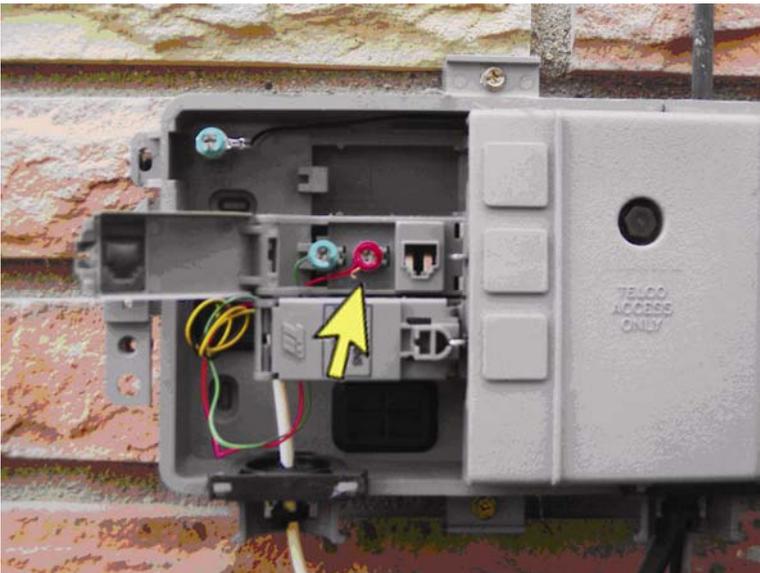


The NID closed.



The NID open.

- 3A.** Once you have found this box you will need to open the box. It will be labeled "Customer Access". Once you open the box it may look like this.



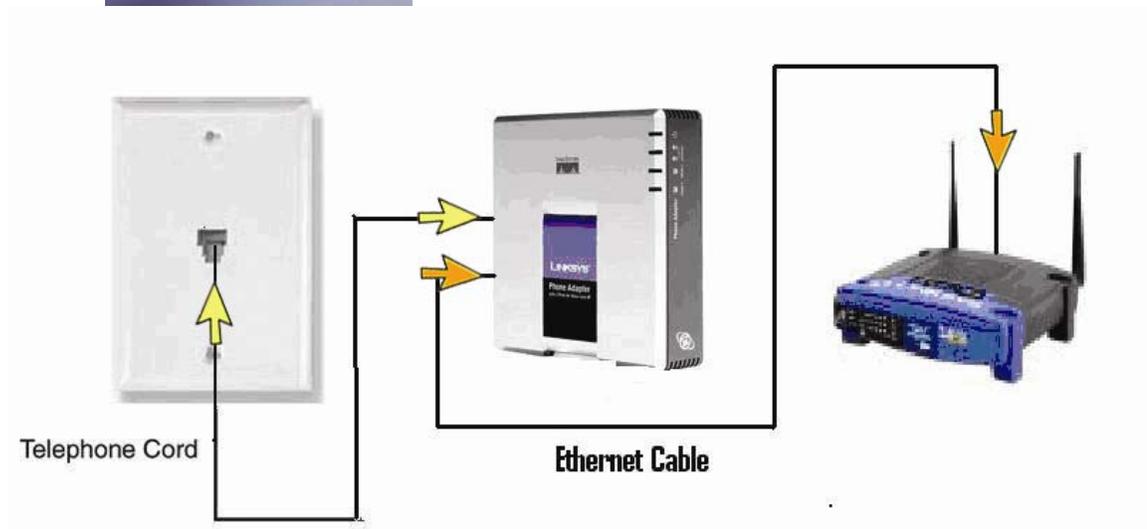
- 4A.** Now that you have the box open, what you will need to do is loosen the screws and disconnect the wires from them. This will disconnect you entirely from the Outside phone company.

- 5A.** The next step is what connects the Digital Phone Service to all the other jacks.



Phone Jack: located on the wall in your home.

6A. You will want to run a cable from the pap2, (port 1) to an available phone port in your home.



7A. The process is complete; you should now have dial tone with all your jacks in the home.

- 2B:** You should have a box that looks similar to this outside of your home. This is called the Network Interface Device (NID).



- 3B:** Once you have found this box you will need to open the box. It will be labeled "Customer Access". Once you open the box it may look like this. There should just be a screw to loosen and it will allow it to swing open. Now that the box is open you should see what looks like phone cords, like those in your home.



- 4B.** Now that you have the box open what you will need to do is unplug the phone cords, just like you would unplug the phone line from the wall jack in your home. This will disconnect you entirely from the Outside phone company



- 5B.** You are now disconnected from your previous telephone provider and you will be able to backfeed our service throughout your home. You will just need to run the phone cord from Port1 on the Pap2, the grey box that we sent to you, to an available wall jack which should look like the picture above. During this procedure, your Ethernet cable should remain connected to the router and the router should continue to receive power. Once you have completed this procedure, you should be able to use the working phone jacks in your home and your existing phones.

